



Developmental Disabilities Resource Center

Update 5.21.20 Doing Our Part for Community Health

Hello Individuals, Families/Guardians, Providers and Stakeholders,
We hope this message finds you well during this ongoing COVID-19 public health emergency. DDRC continues to work to make prudent decisions in the face of uncertainty, and rapidly evolving information and directives from local, state and federal authorities. Due to the population we serve, there are many directives and recommendations provided to us and other decision points that we are working through to ensure the health and safety of the people we serve, their families, our workforce and the community.

DDRC operations will continue as is until further notice, but some changes are now beginning in May, as noted below:

Adult Vocational Services will gradually begin to reopen in a limited capacity:

Initial services will all be virtual and will include community activities, educational/skill building activities and communication/connections access. Based on feedback from individuals and their families we will begin to provide some limited walk/activities outside of the family home or in-home support. These services will start for individuals in our non-residential settings as residential settings still have mandated restrictions. More guidance from the State will be forthcoming on day program settings.

Residential Services/ Quality Living Options:

DDRC's residential services, Quality Living Options (QLO), are ongoing. QLO staff continue to provide great care and support to residents and implement and follow the mandates, screenings, and precautions required by state agencies to help keep COVID-19 at bay. We appreciate the work and relationship with all of our family caregivers. The Colorado Department of Public Health and Environment is conducting Infection Control surveys of all licensed group homes, and for the inspections of DDRC operated group homes there were no infection control deficiencies issued.

Early Intervention, Service/Resource Coordination, Behavioral Health, Supported Employment, Supported Living Services, A Better Choice, Children's Extensive Services and Therapeutic Recreation:

These services will continue to be delivered via telehealth / teleconferencing as the primary way of providing services, as currently required by the state and federal agencies with whom we interface. Discussions are taking place on the transition back to in-person services and the future role of telehealth.

DDRC Building/Central Office:

We are working, with many DDRC staff working remotely, as feasible. Since Colorado businesses now have flexibility to staff at 50% capacity we are moving carefully in this direction over time, with prudent safety measures. Non-essential visitors will continue to be redirected to do business by phone. Essential visitors are required to complete a symptom screening, temperature check, and wear a face covering of their nose and mouth while in the building. Anyone planning to visit DDRC is asked to call ahead to determine if their needs can be met through conferring by phone with the appropriate DDRC staff.

Thank you for the opportunity to serve you and your family. And thank you for your support as a volunteer, donor or member of our community. We appreciate your understanding during this challenging time.

COVID-19 Resources from Federal, State and Local Authorities:

[U.S. Centers for Disease Control](#)

[Colorado Department of Public Health and Environment](#)

[Jefferson County Public Health](#)

[Governor Polis Executive Order on Safer at Home](#)

[211 Colorado](#)

[Colorado help lines](#): 303-389-1687 or 1-877-462-2911 or email COHELP@RMPDC.org